



Tonya Hancock

Senior Customer Advisor

Based in Nashville, TN (Central Time)

hanctony@amazon.com  
(571) 234-4767

Contact if you need help with:

- Training on Amazon Business/Prime
- Troubleshooting
- Quotes on hard to find items
- Quotes on large/bulk purchases
- Giving feedback to Amazon (+ and -)

amazonbusiness

OVERVIEW

FEATURES

WHAT'S YOUR ROLE?

## Fulfillment/billing issues\*:

[Amazon Business Customer Service Online Chat](#)

Or Call 888-281-3847

\*If these actions do not resolve your issue please email Tonya.